

FWD Health & Go

Early health care
to welcome a healthy life



Introduction

Early health care to welcome a healthy life

The FWD Health & Go is designed to help building a healthy physique. As a member, you can enjoy a range of daily healthcare and medical services at discounted prices of up to 50%. This membership program helps alleviate the burden of everyday healthcare and medical expenses.

It's open to all FWD or non-FWD customers with incredible discounts from qualified medical professionals as well as a range of complimentary therapists. You can join as an individual or sign-up for the whole family*.

Key Features of FWD Health & Go



Over 2,000 service points

Healthcare and medical service network across Hong Kong Island, Kowloon and the New Territories



Enjoy unlimited up to 50% discount

Services include Chinese medicine, general practitioners, specialists practitioners, physiotherapy treatment, acupuncture, massage and etc



Online application, no body examination

Healthcare and medical service network
Simply present the QR code to clinics and merchants to enjoy exclusive member prices. It's a hassle-free experience – purchase and use on the spot



Affordable access

Payment plans start from HK\$57 for a family of four – that's just HK\$14 per person (based on the original price of the 12-month plan)



A range of choice

Pick from a 3 or 12 month membership – and you can share one pass with up to 3 family members (including spouse, parents, child who are under aged 18 and domestic helper)*, total 4 members

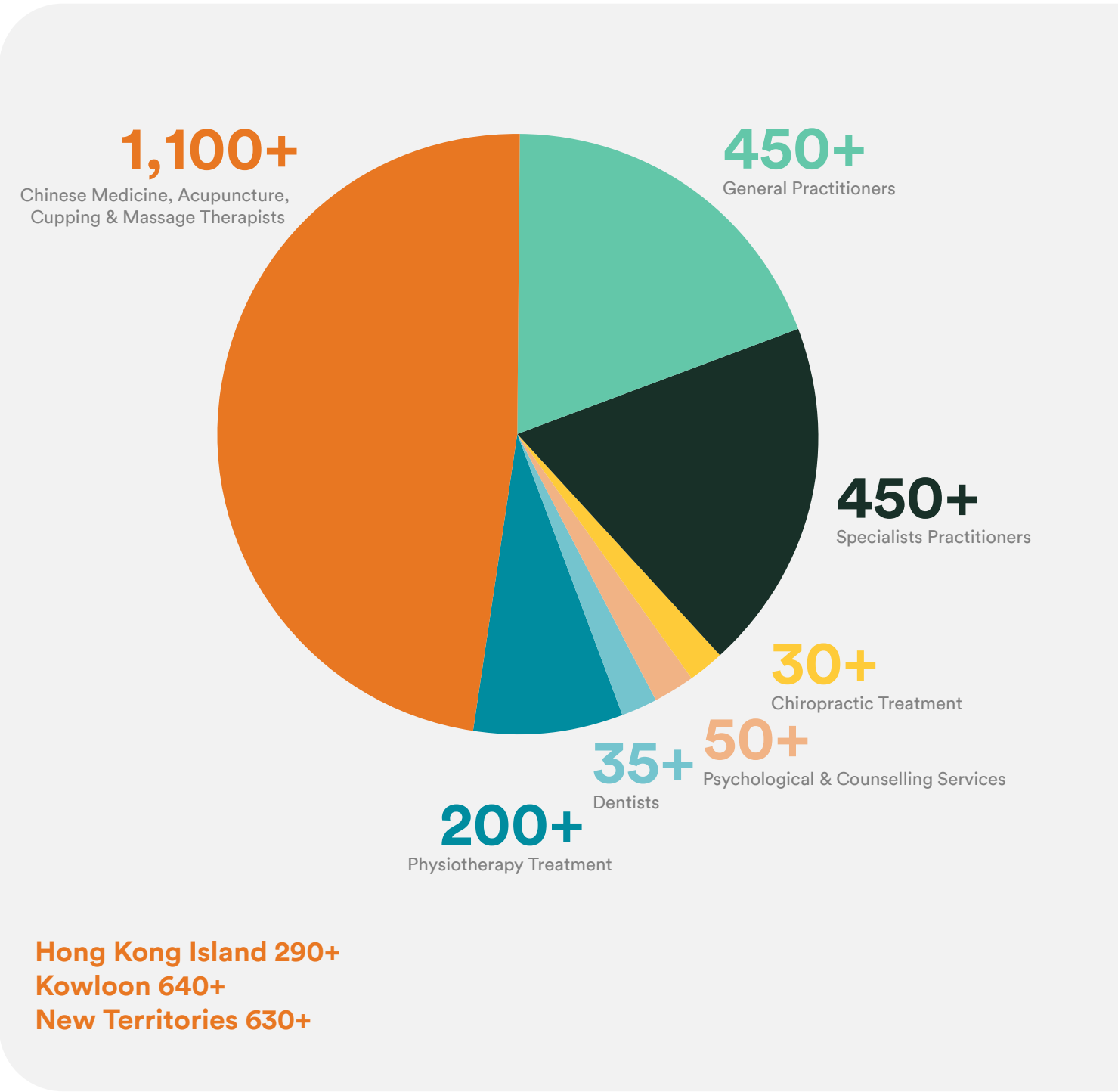


Exclusive member rewards

Apart from the healthcare and medical services, also providing a range of lifestyle and entertainment rewards to members

FWD Health & Go

Members have unlimited access and exclusive discounts of up to 50% across Hong Kong:



Remarks

*FWD Health & Go (Trial Pass) offers access for only one main member to enjoy wellness and medical services and no affiliated membership would be offered. The Trial Pass will be distributed by FWD corporate partners only.

The members' exclusive discount is for reference only and may vary per service provider. Final discounted fee will be subject to the latest fee provided by the clinics and merchants. Network Doctors reserve the right to charge extra fee for medication if, in the professional medical opinion of Network Doctors, specific prescription is required. Clinics and merchants also reserve the right to charge extra fee of the services. Service partners may revise the list of network doctors and designated network clinics and offers from time to time without giving you prior notice.

Wellness support and full medical care

We offer access to wellness therapies – from Tuina massage to acupuncture and Chinese cupping. We've also partnered with a range of medical providers – from general practitioners, dentists, chinese medicine, specialist practitioners to physiotherapy treatment.

Types of service		Member's exclusive discounts up to*
	General Practitioner[#]	30 % off
	Specialist Practitioner[#]	40 % off
	Chinese Medicine Practitioner[#]	45 % off
	Acupuncture Treatment	55 % off
	Bone-setting	50 % off
	Cupping	50 % off
	Tuina	40 % off
	Physiotherapy	55 % off
	Chiropractic Treatment	50 % off
	Dental Consultation (Scaling and polishing with Oral Examination)	40 % off
	Nutrition Therapy	20 % off
	Psychological Consultation	15 % off

Remarks

Some health and medical service providers do not include medication in the member's exclusive discount.

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How does it work?

Sign up for either a 3 or 12 month subscription. There's no hard contract and no hidden fees. For a monthly payment, you'll get access to all services for an exclusive discounted rate. As a member you pay the monthly subscription fee, you can enjoy unlimited access to member exclusive prices for all services. If you book a service, you'll pay the therapist's discounted rate.

2 steps to enjoy member prices

1



Appointment

Select your desired services after login, call clinics and merchants to make appointment.
Not sure? You can filter according to location, price, or type of treatment.

2



Show

On arrival, present your FWD Health & Go member QR code on the spot to enjoy the instant discount from clinics and merchants.

I'm in!

Online apply, easy and fast

Visit health.fwd.com.hk/en and apply online.

Applications are fast and easy, typically taking around 5 minutes. There is no need to declare health or any medical conditions.

To opt-out, simply let us know by calling our team at 3123 3320 or dropping us an email at fwdhealthngo.hk@fwd.com.

Wellness and medical service providers including:

Chinese Medicine, Acupuncture, Cupping & Massage Therapists



Dentist



General Practitioners and Specialists Practitioners



Physiotherapy & Sports Therapy



Chiropractic Treatment



Psychological & Counselling Services, Dietitian & Nutrition Therapy



The above information is provided by service providers and is for reference only. Terms and Conditions apply. For details, please refer to the Terms and Conditions of this Membership Program (health.fwd.com.hk/terms-and-conditions).

This "FWD Health & Go" Membership Program (the "Program") is provided and managed by FWD Life Insurance Company (Bermuda) Limited (incorporated in Bermuda with limited liability) ("FWD").

This Program is a membership program but not an insurance contract.

For more information

Please contact your financial advisor,
call our Service Hotline or
simply check out our website.

<https://health.fwd.com.hk/en>



Service Hotline
3123 3320



Learn more about
FWD Health & Go